



HOPKINS COUNTY APPRAISAL DISTRICT

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Hopkins County Appraisal District's Customer Service Survey

We will make every effort to contact you as soon as possible. Please note that certain times, such as May and June, may take a longer response time due to the increased number of calls and contacts we receive. Thank you for participating in our survey.

Date of visit: _____

Reason for your visit or call:

Protest Value Questions Homestead Exemption Ownership

Maps Other

Please rate the level of service you received:

| | Excellent | Good | Needs Improvements | Unsatisfactory |
|----------------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Wait time for assistance: | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Professionalism and helpfulness: | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Knowledge of staff: | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Staff listened to my concerns: | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

What did you like the most about the service you received, and how could our service be improved?

If your visit or call was due to protest or value question, are you satisfied with your value? Yes No

Would you like someone to contact you regarding the level of service you received?
 Yes No

Your Full Name _____

Your E-mail _____

Your Phone Number _____